

## IN THE CLAIMS

Claim 1 (currently amended): A method of accessing contact information on a communication device, comprising:

- receiving a communication from a communication network with the communication device;
- identifying a network identifier in the received communication;
- comparing the network identifier with contact information in a plurality of contact records stored in the communication device to identify contact information matching the network identifier;
- if no contact information is identified matching the network identifier, then displaying the network identifier;
- if contact information is identified in one contact record matching the network identifier, then displaying a name field from the one identified contact record; and
- if contact information is identified in more than one contact record matching the network identifier, then ~~displaying a field that is common to the identified contact records~~ ;
  - determining if the network identifier is included in a home phone number field of the matching contact records;
  - determining if the matching contact records each include a common last name field;
  - and
  - if the network identifier is included in the home phone number field of the matching contact records and the matching contact records each include a common last name field, then displaying the common last name field.

Claim 2 (original): The method of claim 1, wherein the field that is common to the identified contact records identifies a business entity name that is common to the identified contact records.

Claim 3 (original): The method of claim 1, wherein if the identified contact records do not include a common field, then displaying the network identifier.

Claim 4 (original): The method of claim 1, wherein the communication network is a telephone network and the network identifier is a telephone number.

Claim 5 (previously presented): The method of claim 1, wherein if contact information is identified in one contact record matching the network identifier, then displaying a last name field and a first name field from the one identified contact record.

Claim 6 (previously presented): The method of claim 1, wherein if contact information is identified in more than one contact record matching the network identifier, then:

if the matching contact information in each of the identified contact records is associated with a business entity, then displaying also a business entity field from one of the identified contact records.

Claim 7 (previously presented): The method of claim 1, wherein a business telephone number field is examined in each of the identified contact records to determine if the matching contact information in each of the identified contact records is associated with a business entity.

Claim 8 (previously presented): The method of claim 7, wherein if the matching contact information in each of the identified contact records is not associated with a business entity, then displaying the network identifier.

Claim 9 (previously presented): The method of claim 7, wherein if none of the identified contact records include a business entity field, then displaying the network identifier.

Claim 10 (original): The method of claim 1, wherein the field that is common to the identified contact records is a last name field.

Claim 11 (original): The method of claim 1, wherein the communication device is a mobile communication device.

Claim 12 (original): The method of claim 1, wherein the communication device is a telephone.

Claim 13 (original): The method of claim 1, wherein the communication device is a personal computer.

Claim 14 (previously presented): The method of claim 1, wherein contact information identified as matching the network identifier consists of the last seven digits of the network identifier.

Claim 15-20 (canceled)

Claim 21 (previously presented): A method comprising:

- storing contact records, each record having values in respective fields including a contact identifier field, a name field and at least one other field;

- receiving, from a communication network, a communication that includes a network identifier;

- determining which of the records match the identifier based on a value in the respective record's identifier field matching the network identifier;

- if only one record matches the identifier, then displaying the value that is in the name field of the matching record; and

- if multiple records match the identifier and those matching records have a common value in the other field, then displaying the common value instead of the value that is in the name field.

Claim 22 (previously presented): The method of claim 21 further comprising:

- if no records match the identifier, then displaying the network identifier.

Claim 23 (previously presented): The method of claim 21 wherein the name field is a first name field and the other field is a last name field.

Claim 24 (previously presented): The method of claim 21 wherein the other field is a business name field.

Claim 25 (previously presented): The method of claim 21 wherein the other field is an address field.

Claim 26 (previously presented): An electrical device configured to perform the steps of claim 21.

Claim 27 (currently amended): A method comprising:

storing contact records, each record including values in respective fields including a home telephone number field and a separate business telephone number field, a contact person name field and a separate business name field;

receiving, from a communication network, a communication that includes a network identifier;

determining which of the records match the identifier due to a value in the respective record's business telephone number field matching the network identifier; and

if multiple records match the identifier and a value exists in the business name field of at least one of the matching records, then displaying that existing value; and

if multiple records match the identifier and the matching records' business fields have differing values, then displaying only one of the business field values.

Claim 28 (previously presented): The method of claim 27 further including:

if only one record matches the identifier, then displaying the value in the person name field of the one matching record.

Claim 29 (canceled)

Claim 30 (previously presented): An electrical device configured to perform the steps of claim 27.